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THE INTERNATIONAL CERTIFICATION NETWORK
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IQNet is composed of more than 30 bodies and counts over 150 subsidiaries all over the globe.*

CERTIFICATE N. 0582.2019
CERTIFICADO N.

WE HEREBY CERTIFY THAT THE ENVIRONMENTAL MANAGEMENT SYSTEM OPERATED BY
CERTIFICA QUE EL SISTEMA DE GESTIÓN MEDIOAMBIENTAL DE

DACARTEC SERVICIOS INFORMÁTICOS, S.L.U.

C/ REYES MAGOS 14 - 28009 MADRID SPAIN

OPERATIVE UNITS/ CENTROS DE

C/ REYES MAGOS 14 - 28009 MADRID SPAIN

IS IN COMPLIANCE WITH THE STANDARD/ REÚNE LOS REQUISITOS DE LA NORMA

ISO 14001:2015

FOR THE FOLLOWING ACTIVITIES/ PARA LAS SIGUIENTES ACTIVIDADES

Consultoría de tecnologías de la información y servicios gestionados, incluyendo: Servicios de gestión documental; Externalización de plataformas tecnológicas, mantenimiento y soporte de aplicaciones; Servicio de atención al usuario corporativo (Atención telefónica y soporte); Desarrollo de aplicaciones Web; Implementación y despliegue de productos software
Information technology and managed, including services consulting: Document management services; Outsourcing of technology platforms, maintenance and support of applications; Service to the corporate user (telephone assistance and support); Development of Web applications; Implementation and deployment of software products

THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE
REQUIREMENTS OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS
EL PRESENTE CERTIFICADO ESTÁ SUJETO AL RESPETO DEL REGLAMENTO
PARA LA CERTIFICACIÓN DE LOS SISTEMAS DE GESTIÓN

DATES:	FIRST CERTIFICATION PRIMERA CERTIFICACIÓN	CURRENT ISSUE EMISION ACTUAL	EXPIRY VÁLIDO HASTA
	2019-04-08	2019-04-08	2022-04-07

IMQ S.p.A. - VIA QUINTILIANO, 43 - 20138 MILANO ITALY
Management Systems Division - Flavio Ornago



www.cisq.com

Organismo di Certificazione Federato CISQ
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CISQ è la Federazione Italiana di Organismi di
Certificazione dei sistemi di gestione aziendale.
CISQ is the Italian Federation of management
system Certification Bodies.



SGA N° 006 D

Membro degli Accordi di Mutuo
Riconoscimento EA, IAF e ILAC
Signatory of EA, IAF and ILAC
Mutual Recognition Agreements

The validity of the certificate is submitted to annual audit and a reassessment
of the entire management System within three years
La validez del certificado está sujeta a auditorías anuales y a la recertificación
completa del Sistema de Gestión con una periodicidad trienal

IAF: 33, 29



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

CISQ/IMQ has issued an IQNet recognized certificate that the organization:

DACARTEC SERVICIOS INFORMÁTICOS, S.L.U.
C/ REYES MAGOS 14 - 28009 MADRID SPAIN

*has implemented and maintains a
Environmental Management System
for the following scope:*

Information technology and managed, including services consulting; Document management services; Outsourcing of technology platforms, maintenance and support of applications; Service to the corporate user (telephone assistance and support); Development of Web applications; Implementation and deployment of software products

which fulfills the requirements of the following standard:

ISO 14001:2015

Issued on: 2019 - 04 - 08

Expires on: 2022 - 04 - 07

*This attestation is directly linked to the IQNet Partner's original certificate
and shall not be used as a stand-alone document*

Registration Number: IT - 125723



Alex Stoichitoiu
President of IQNET



Ing. Claudio Provetti
President of CISQ

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil
FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
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CERTIFICATE N. 9150.DACS
CERTIFICADO N.

WE HEREBY CERTIFY THAT THE QUALITY MANAGEMENT SYSTEM OPERATED BY
CERTIFICA QUE EL SISTEMA DE CALIDAD DE

DACARTEC SERVICIOS INFORMATICOS, S.L.U.

C/ REYES MAGOS 14 - 28009 MADRID SPAIN

OPERATIVE UNITS / INSTALACIÓN DE

C/ REYES MAGOS 14 - 28009 MADRID SPAIN

IS IN COMPLIANCE WITH THE STANDARD/ REÚNE LOS REQUISITOS DE LA NORMA

ISO 9001:2015

FOR THE FOLLOWING ACTIVITIES / PARA LAS SIGUIENTES ACTIVIDADES

Information technologies consultancy and managed services (enterprise content management solutions, IT platforms outsourcing and support and maintenance of commercial tools in telephone operators). Resale of software and hardware

Consultoria de tecnologias de la informacion y servicios gestionados: (soluciones de gestion documental, externalizacion de plataformas tecnologicas de clientes y apoyo a herramientas comerciales en operadoras telefonicas). Compra venta de software y hardware

Further clarifications regarding the applicability of ISO 9001 2015 requirements may be obtained by consulting the organization
Cualquier aclaración adicional relativa a la aplicación de la norma ISO 9001 2015 puede obtenerse consultando a la organización

THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE REQUIREMENTS OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS
EL PRESENTE CERTIFICADO ESTÁ SUJETO AL RESPETO DEL REGLAMENTO PARA LA CERTIFICACIÓN DE LOS SISTEMAS DE GESTIÓN

DATES: FIRST CERTIFICATION 2014-09-01
PRIMERA CERTIFICACIÓN
CURRENT ISSUE 2020-08-31
EMISION ACTUAL
EXPIRY 2023-08-31
VÁLIDO HASTA

Handwritten signature of Flavio Ornago

IMQ S.p.A. - VIA QUINTILIANO, 43 - 20138 MILANO ITALY
Management Systems Division - Flavio Ornago



SGQ N° 005 A

Membro degli Accordi di Mutuo Riconoscimento EA, IAF e ILAC
Signatory of EA, IAF and ILAC Mutual Recognition Agreements

IAF: 33, 29

The validity of the certificate is submitted to annual audit and a reassessment of the entire management System within three years.
La validez del certificado está sujeta a auditorías anuales y a la recertificación completa del Sistema de Gestión con una periodicidad trienal



Organismo di Certificazione Federato CISQ
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THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

CISQ/IMQ has issued an IQNet recognized certificate that the organization:

DACARTEC SERVICIOS INFORMÁTICOS, S.L.U.

C/ REYES MAGOS 14 - 28009 MADRID SPAIN

has implemented and maintains a

Quality Management System

for the following scope:

Information technologies consultancy and managed services (enterprise content management solutions, IT platforms outsourcing and support and maintenance of commercial tools in telephone operators). Resale of software and hardware

Further clarifications regarding the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization

which fulfills the requirements of the following standard:

ISO 9001:2015

Issued on: **2020 - 08 - 31**

Expires on: **2023 - 08 - 31**

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: IT - 96754



Alex Stoichitoiu
President of IQNET



Ing. Mario Romersi
President of CISQ

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- IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
- NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
- SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia

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CERTIFICATE N. 9190.DACT
CERTIFICADO N.

WE HEREBY CERTIFY THAT COMPANY
CERTIFICA QUE LA ORGANIZACIÓN

DACARTEC SERVICIOS INFORMÁTICOS, S.L.U.

C/ REYES MAGOS 14 - 28009 MADRID SPAIN

OPERATIVE UNITS / INSTALACIÓN DE

C/ REYES MAGOS 14 - 28009 MADRID SPAIN

IS IN COMPLIANCE WITH THE STANDARD / REÚNE LOS REQUISITOS DE LA NORMA

ISO/IEC 20000-1:2011

ACCORDING TO itSMF ISO/IEC 20000 SCHEME
SEGÚN itSMF ISO/IEC 20000 ESQUEMA

FOR THE FOLLOWING ACTIVITIES / PARA LAS SIGUIENTES ACTIVIDADES

*Information technology consulting and managed services, including:
Document management services, Outsourcing of technological platforms, maintenance and
application support. Corporate user service (Telephone service and support).
Web applications development, Implementation and deployment of software products*

*Consultoría de tecnologías de la información y servicios gestionados, incluyendo:
Servicios de gestión documental, Externalización de plataformas tecnológicas, mantenimiento y
soporte de aplicaciones. Servicio de atención al usuario corporativo (Atención telefónica y soporte).
Desarrollo de aplicaciones Web, Implementación y despliegue de productos software*

*THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE REQUIREMENTS
OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS*
*EL PRESENTE CERTIFICADO ESTÁ SUJETO AL RESPETO DEL REGLAMENTO
PARA LA CERTIFICACIÓN DE LOS SISTEMAS DE GESTIÓN*

DATES:	FIRST CERTIFICATION <i>PRIMERA CERTIFICACIÓN</i>	CURRENT ISSUE <i>EMISION ACTUAL</i>	EXPIRY <i>VÁLIDO HASTA</i>
	2015-07-07	2018-07-27	2021-07-07

IMQ S.p.A. - VIA QUINTILIANO, 43 - 20138 MILANO ITALY
Management Systems Division - Flavio Ornago

Expiry date of previous certification cycle / Fecha de caducidad del ciclo de certificación anterior 2018- 07-07
Renewal audit / Auditoría de renovación 2018-07-20
Renewal decision / Decisión de renovación 2018-07-27



ITX N° 005 L

Membro degli Accordi di Mutuo Riconoscimento EA, IAF e ILAC
Signatory of EA, IAF and ILAC Mutual Recognition Agreements

IAF: 33

The validity of the certificate is submitted to annual audit and a reassessment of the entire management System within three years
La validez del certificado está sujeta a auditorías anuales y a la recertificación completa del Sistema de Gestión con una periodicidad trienal



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CISQ is the Italian Federation of management system Certification Bodies.



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

CISQ/IMQ has issued an IQNet recognized certificate that the organization:

DACARTEC SERVICIOS INFORMATICOS, S.L.U.
C/ REYES MAGOS 14 - 28009 MADRID SPAIN

*has implemented and maintains a
Service Management System
for the following scope:*

***Information technology consulting and managed services, including:
Document management services, Outsourcing of technological platforms, maintenance and
application support. Corporate user service (Telephone service and support).
Web applications development, Implementation and deployment of software products***

which fulfills the requirements of the following standard:

ISO/IEC 20000-1:2011

Issued on: 2018 - 07 - 27

Expires on: 2021 - 07 - 07

*This attestation is directly linked to the IQNet Partner's original certificate
and shall not be used as a stand-alone document*

Registration Number: IT - 100928



Alex Stoichitoiu
President of IQNET



Ing. Claudio Provetti
President of CISQ

IQNet Partners*:

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FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
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CERTIFICATE N. **9194.DACR**
CERTIFICADO N.

WE HEREBY CERTIFY THAT THE INFORMATION SECURITY MANAGEMENT SYSTEM OPERATED BY
CERTIFICAMOS QUE EL SISTEMA DE GESTIÓN DE LA SEGURIDAD DE LA INFORMACIÓN DE

DACARTEC SERVICIOS INFORMÁTICOS, S.L.U.

C/ REYES MAGOS 14 - 28009 MADRID SPAIN

OPERATIVE UNITS / INSTALACIÓN DE

C/ REYES MAGOS 14 - 28009 MADRID SPAIN

IS IN COMPLIANCE WITH THE STANDARD / REÚNE LOS REQUISITOS DE LA NORMA
ISO/IEC 27001:2013

FOR THE FOLLOWING ACTIVITIES / PARA LAS SIGUIENTES ACTIVIDADES

Information technology and managed, including services consulting:
Document management services; Outsourcing of technology platforms, maintenance and support of applications; Service to the corporate user (telephone assistance and support); Development of Web applications; Implementation and deployment of software products.

SOA: V.3.0 10/01/2020

Consultoria de tecnologías de la información y servicios gestionados, incluyendo:
Servicios de gestión documental; Externalización de plataformas tecnológicas, mantenimiento y soporte de aplicaciones; Servicio de atención al usuario corporativo (Atención telefónica y soporte).
Desarrollo de aplicaciones Web. Implementación y despliegue de productos software
Declaración de Aplicabilidad v3.0 10/01/2020

THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE
REQUIREMENTS OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS
EL PRESENTE CERTIFICADO ESTÁ SUJETO AL RESPETO DEL REGLAMENTO
PARA LA CERTIFICACIÓN DE LOS SISTEMAS DE GESTIÓN

DATES:	FIRST CERTIFICATION PRIMERA CERTIFICACIÓN	CURRENT ISSUE EMISION ACTUAL	EXPIRY VÁLIDO HASTA
	2017-04-20	2020-04-30	2023-04-20

IMQ S.p.A. - VIA QUINTILIANO, 43 - 20138 MILANO ITALY
Management Systems Division - Flavio Ornago

Expiry date of previous certification cycle / Fecha de caducidad del ciclo de certificación anterior 2020-04-20
Renewal audit / Auditoria de renovación 2020-03-21
Renewal decision / Decisión de renovación 2020-04-30



SSI N° 003 G

Membro degli Accordi di Mutuo Riconoscimento EA, IAF e ILAC
Signatory of EA, IAF and ILAC Mutual Recognition Agreements

IAF: 33

The validity of the certificate is submitted to annual audit and a reassessment of the entire management System within three years
La validez del certificado está sujeta a auditorías anuales y a la recertificación completa del Sistema de Gestión con una periodicidad trienal



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CISQ is the Italian Federation of management system Certification Bodies.



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

CISQ/IMQ has issued an IQNet recognized certificate that the organization:

DACARTEC SERVICIOS INFORMÁTICOS, S.L.U.

C/ REYES MAGOS 14 - 28009 MADRID SPAIN

*has implemented and maintains a
Information Security Management System*

for the following scope:

**Information technology and managed, including services consulting:
Document management services; Outsourcing of technology platforms, maintenance and
support of applications; Service to the corporate user (telephone assistance and support).
Development of Web applications; Implementation and deployment of software products.
SOA: V.3.0 10/01/2020**

which fulfills the requirements of the following standard:

ISO/IEC 27001:2013

Issued on: 2020 - 04 - 30

Expires on: 2023 - 04 - 20

*This attestation is directly linked to the IQNet Partner's original certificate
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Registration Number: IT - 111783



*Alex Stoichitoiu
President of IQNET*



*Ing. Mario Romersi
President of CISQ*

IQNet Partners*:

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CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA
FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia

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